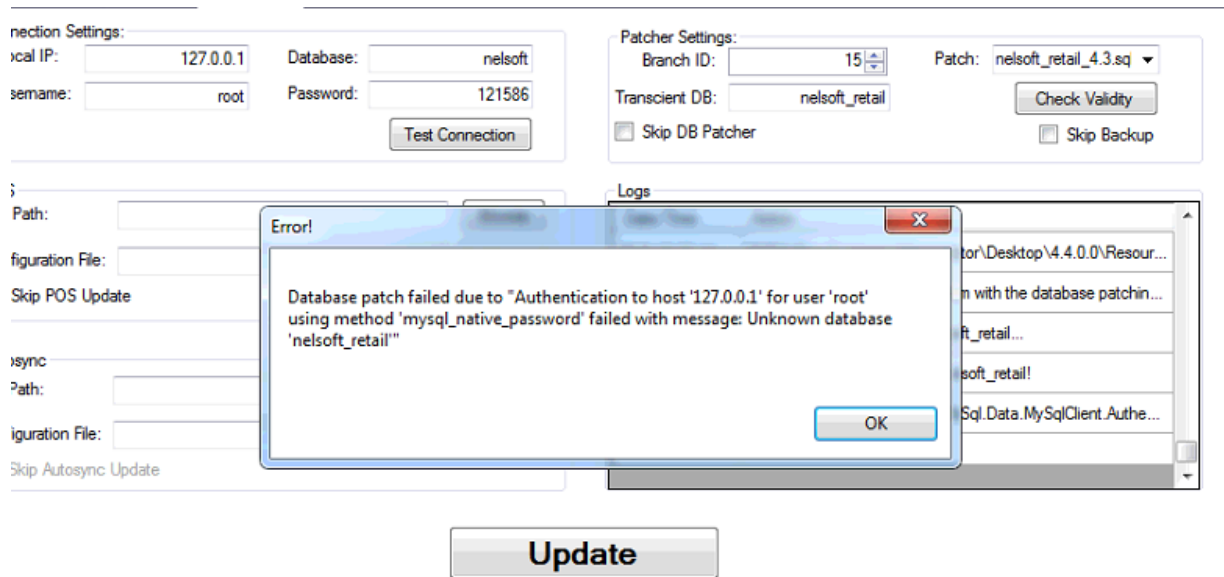


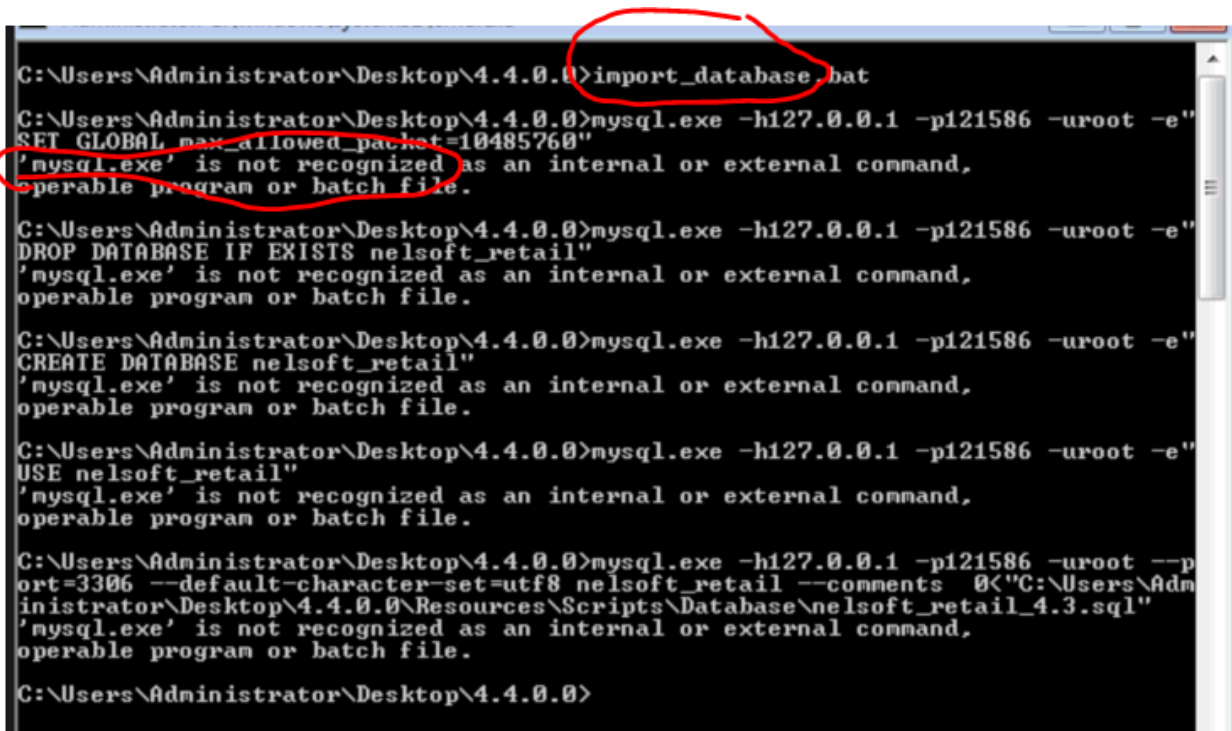
# Common Problems

## Common update problems: patcher [unknown database 'nelsoft\_retail']

Error encountered:



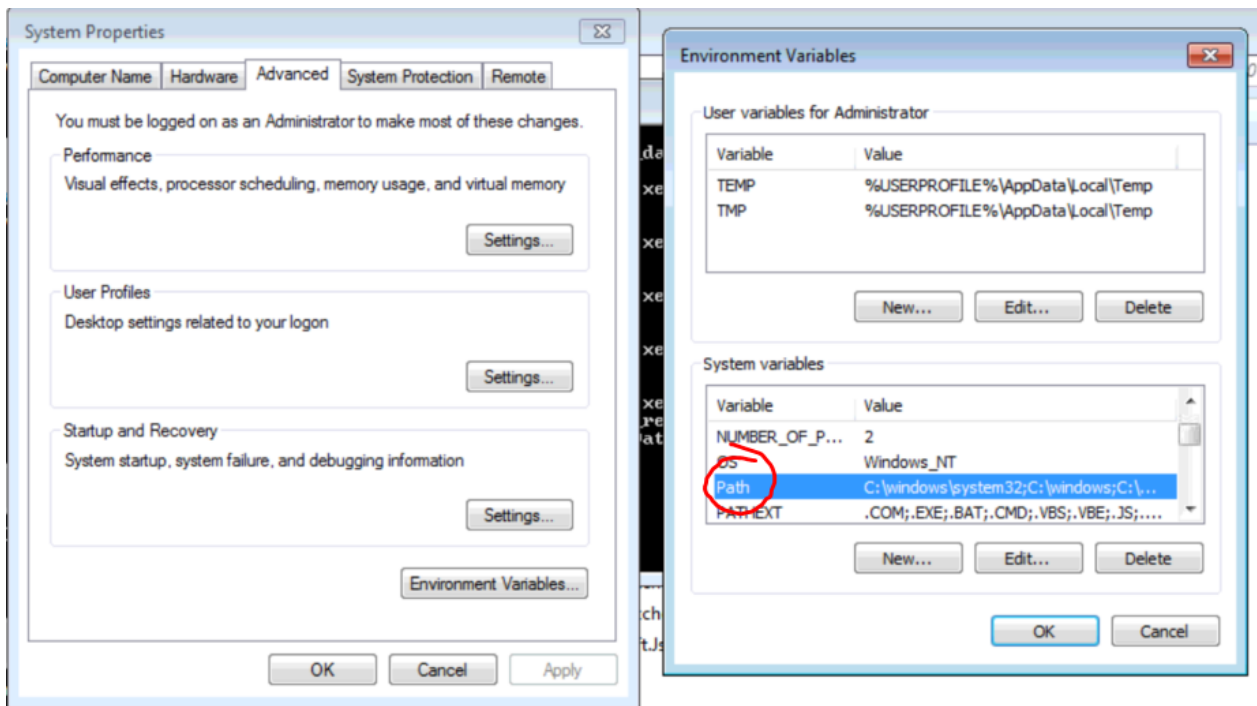
The cause:



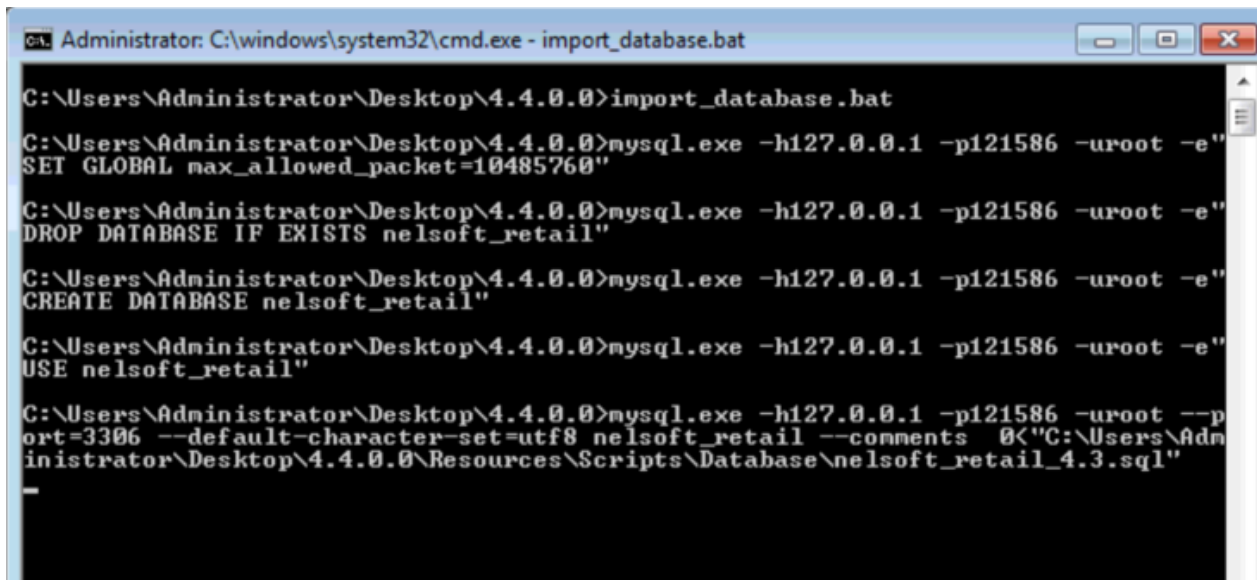
Solution:

Set the environment variable to the path where the mysql.exe can be found. It's usually under program files\mysql\mysql server 5.5\bin (remember to put semicolon (;) after every directory

# Common Problems



## Result



Unique solution ID: #1107

Author: Robi Navarro

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