

Support Services

Checklist for change server sitecode / Delete Branch

- what will happen to the transactions and the data created using the old sitecode?
- will the data created using the old sitecode be transferred to the main branch? i.e. users, customers, suppliers, etc.
- will the sales be deleted or transferred using the O function too?
- If the O function is to be used, should we transfer the member points to the new branchid too?
- should the inventory be transferred too?
- should the data with the old sitecode be deleted in the main server?
- What should we do to the client base data?
- What programs do I need to change the settings?
- Should we just change the branch show to 0 to avoid deleting the data and make sure we can't re-use the old wid?
- On change branchID we usually setup a new port to host the old data of the client. We should name the folder for that system as "Nelsoft-cancelled" and update the branch name in the branch table as "branchname-cancelled"

Unique solution ID: #1083

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Last update: 2018-09-11 06:11