

Support Services

Checklist when changing terminalno

1. Create Backup
2. OR number should still be continuous.
3. Recompute the reading/get the last reading and change the terminal no.
4. Autosync branchid is changed.
5. Make sure all the pending data to be synced are already synced.
 - This might cause the user to report that the data on the pos is not incomplete when compared to the server even if there're no pending transactions in the sync table.
6. The computer name is updated.
7. server data regarding the POS' computer name is updated
8. Old POS settings and terminal info are transferred . ***
9. The client base is updated either manually or thru the Terminal Manager
10. Is the client requesting to delete the sales because they now have a PTU? If yes, what is now their correct tax type? is it the same with the current setup? Do you need to change from Vat to Non-vat or vice versa?
11. Does the new terminal number have sales linked to it already? meaning there are already data using the new terminal number to be set to the POS.

Unique solution ID: #1077

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